

NUKA HEALTH CARE INNOVATION CONFERENCE - OREGON

Presenters: Katherine Gottlieb, Doug Eby, Michelle Tierney, Michelle Baker

Day 1

October 23, 2017

7-8:30 a.m.	Registration and Coffee, Continental Breakfast, Exhibitors Open			
8:30-8:45 a.m.	Blessing and Welcome			
8:45-10 a.m.	Nuka System of Care Overview <i>Katherine Gottlieb, MBA, DPS, LHD</i> <ul style="list-style-type: none">• Discuss the SCF Nuka System of Care transformation• Discuss SCF practices in a community driven health care system• Examine the effects of health outcomes and design aspects of a customer-owner health care delivery system• Define SCF’s successes and challenges on instituting change			
10-10:15 a.m.	Break with Exhibitors			
10:15 a.m.-12:15 p.m. (2 hours)	CONCURRENT WORKSHOPS <table><tr><td>Workforce Development<ul style="list-style-type: none">• Examine SCF’s relationship-based approach to Human Resources• Identify SCF’s workforce competencies and their role in interviewing, performance development plans, and performance evaluation to support the vision and mission• Define the use of onboarding as a tool in promoting career development throughout the workforce• Describe SCF's learning and development philosophy, structures, processes and workforce support</td><td>Integrated Care Delivery<ul style="list-style-type: none">• Compare differences between traditional health care systems and integrated health care systems• Identify the different integrated care team roles and how they contribute to the team• Examine the structures that support the team-based environment• Define SCF’s relationship-based approach for overcoming barriers to teamwork and customer-driven care</td></tr></table>		Workforce Development <ul style="list-style-type: none">• Examine SCF’s relationship-based approach to Human Resources• Identify SCF’s workforce competencies and their role in interviewing, performance development plans, and performance evaluation to support the vision and mission• Define the use of onboarding as a tool in promoting career development throughout the workforce• Describe SCF's learning and development philosophy, structures, processes and workforce support	Integrated Care Delivery <ul style="list-style-type: none">• Compare differences between traditional health care systems and integrated health care systems• Identify the different integrated care team roles and how they contribute to the team• Examine the structures that support the team-based environment• Define SCF’s relationship-based approach for overcoming barriers to teamwork and customer-driven care
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12:15-1:30 p.m.	Lunch, Exhibitors Open			
1:30-3:30 p.m. (2 hours)	CONCURRENT WORKSHOPS <table><tr><td>Using Data for Improvement<ul style="list-style-type: none">• Review SCF’s journey to building a data quality platform• Examine methods for workflow versus outcome focused practice• Provide key steps to consider when building or growing your own information strategy• Discuss what is done if data shows performance is not acceptable• Examine segmentation of high utilizers to optimize resources</td><td>Workforce Development<ul style="list-style-type: none">• Examine SCF’s relationship-based approach to Human Resources• Identify SCF’s workforce competencies and their role in interviewing, performance development plans, and performance evaluation to support the vision and mission• Define the use of onboarding as a tool in promoting career development throughout the workforce• Describe SCF's learning and development philosophy, structures, processes and workforce support</td></tr></table>		Using Data for Improvement <ul style="list-style-type: none">• Review SCF’s journey to building a data quality platform• Examine methods for workflow versus outcome focused practice• Provide key steps to consider when building or growing your own information strategy• Discuss what is done if data shows performance is not acceptable• Examine segmentation of high utilizers to optimize resources	Workforce Development <ul style="list-style-type: none">• Examine SCF’s relationship-based approach to Human Resources• Identify SCF’s workforce competencies and their role in interviewing, performance development plans, and performance evaluation to support the vision and mission• Define the use of onboarding as a tool in promoting career development throughout the workforce• Describe SCF's learning and development philosophy, structures, processes and workforce support
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3:30-3:45 p.m.	Break with Exhibitors			
3:45-4:30 p.m.	Closing Plenary and Q&A <i>Katherine Gottlieb, MBA, DPS, LHD</i>			

Day 2
October 24, 2017

8-9 a.m.	Continental Breakfast, Exhibitors Open	
9-10:45 a.m.	Guest Keynote <i>Thomas Bodenheimer MD, MPH</i>	
10:45-11 a.m.	Break	
11 a.m.-12:15 p.m.	Leadership Principles That Build a Culture of OWNERSHIP <i>Katherine Gottlieb</i> <ul style="list-style-type: none">• Describe SCF’s leadership principles of OWNERSHIP• Describe how these principles apply on the job• Explore applying these leadership principles	
12:15-1:30 p.m.	Lunch, Exhibitors Open	
1:30-3:30 p.m. (2 hours)	CONCURRENT WORKSHOPS	
	Strategic Planning and Improvement <ul style="list-style-type: none">• Determine ways that accessing the voice of the customer helps in the improvement cycle• Identify structures which support deploying improvement initiatives• Explain how SCF’s strategic approach to improvement supports our journey to achieve the vision and mission• Describe how SCF applies the Baldrige framework and uses Baldrige feedback as a tool for continuous improvement• Learn about the tools & systems SCF uses to facilitate change	Behavioral Health <ul style="list-style-type: none">• Define and explore models of behavioral health integration• Describe SCF’s approach to behavioral health integration and where it is implemented• Identify how addressing trauma leads to improved health outcomes• Explore common clinical issues addressed, and the standard screening tools used• Examine how SCF addresses immediate needs, treatment or referral, and continuing support for those struggling with substance use
3:30-3:45 p.m.	Break	
3:45-4:30 p.m.	Closing Plenary and Q&A <i>Katherine Gottlieb, MBA, DPS, LHD</i>	

LOCATION & REGISTRATION

Portland Art Museum
1219 SW Park Ave

\$699 per person
CMEs available